



09/054,233

PATENTIN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: RICE ET AL. Examiner: M. PENDER JR.  
 Serial No.: 09/054,233 Group Art Unit: 2122  
 Filed: APRIL 2, 1998 Docket No.: 13714.1USU1  
 Title: AUTOMATIC MESSAGE INTERPRETATION AND ROUTING SYSTEM

CERTIFICATE UNDER 37 CFR 1.10

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EL65006355745

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Commissioner for Patents  
 Washington, D.C. 20231

Dear Sir:

Please revoke any existing Powers of Attorney filed on behalf of assignee Brightware, Inc., if any, and appoint the following attorneys and/or patent agents to prosecute this application on its behalf and to transact all business in the U.S. Patent and Trademark Office in connection therewith:

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